

## ZAPTHINK ZAPNOTE™

### COMPUTER ASSOCIATES: UNICENTER

*Analyst: Jason Bloomberg*

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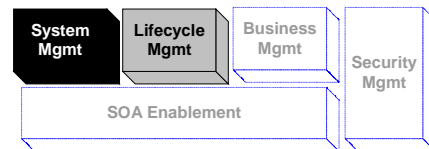


## Computer Associates Unicenter

|   |                             |
|---|-----------------------------|
| URL: <a href="http://www.ca.com">www.ca.com</a> | Headquarters : Islandia, NY |
| Founded: 1976                                   | NYSE: CA                    |

### Product Summary

*Unicenter* is CA's family of integrated eBusiness Infrastructure Management solutions. Unicenter manages the health and performance of all aspects of the eBusiness infrastructure, including systems, networks, databases, Web resources, applications and end-user devices. Unicenter also enables B2B and B2C eBusiness models, eMarketplaces, application service providers, managed service providers, and Internet service providers.



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### ZapThink Take

CA has taken the benefits of Web Services to heart across all of its product lines, not just the Unicenter system management line. All of CA's products are becoming Web Service-enabled, which is providing short-term value to its customers. More long term, CA sees its WSM role as managing the infrastructure that underlies Web Services, namely J2EE and .NET platforms and connected legacy systems.

CA also plans to leverage its extensive experience in the service provider space to provide software to Web Services hosting providers, once they become established. In addition, CA has solid experience in enterprise security across heterogeneous environments, and is involved in the WS-Security standards effort. CA will likely expand its Web Services security management capabilities as customers demand it.

### Related Research

- *Service-Oriented Management* Report (ZTR-WS106)

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Thank you for reading ZapThink research! ZapThink is an IT market intelligence firm that provides trusted advice and critical insight into XML, Web Services, and Service Orientation. We provide our target audience of IT vendors, service providers and end-users a clear roadmap for standards-based, loosely coupled distributed computing – a vision of IT meeting the needs of the agile business.

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## About ZapThink, LLC

ZapThink is an IT market intelligence firm that provides trusted advice and critical insight into XML, Web Services, and Service Orientation. We provide our target audience of IT vendors, service providers and end-users a clear roadmap for standards-based, loosely coupled distributed computing – a vision of IT meeting the needs of the agile business.

ZapThink's role is to help companies understand these IT products and services in the context of SOAs and the vision of Service Orientation. ZapThink provides market intelligence to IT vendors who offer XML and Web Services-based products to help them understand their competitive landscape and how to communicate their value proposition to their customers within the context of Service Orientation, and lay out their product roadmaps for the coming wave of Service Orientation. ZapThink also provides implementation intelligence to IT users who are seeking guidance and clarity into how to assemble the available products and services into a coherent roadmap to Service Orientation. Finally, ZapThink provides demand intelligence to IT vendors and service providers who must understand the needs of IT users as they follow the roadmap to Service Orientation.

ZapThink's senior analysts are widely regarded as the "go to analysts" for XML, Web Services, and SOAs by vendors, end-users, and the press. They are in great demand as speakers, and have presented at conferences and industry events around the world. They are among the most quoted industry analysts in the IT industry.

ZapThink was founded in October 2000 and is headquartered in Waltham, Massachusetts. Its customers include Global 1000 firms, public sector organizations around the world, and many emerging businesses. ZapThink Analysts have years of experience in IT as well as research and analysis. Its analysts have previously been with such firms as IDC and ChannelWave, and have sat on the working group committees for standards bodies such as RosettaNet, UDDI, CPExchange, ebXML, EIDX, and CompTIA.

Call, email, or visit the ZapThink Web site to learn more about how ZapThink can help you to better understand how XML and Web Services impact your business or organization.

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