

ZAPTHINK ZAPNOTE™

FIVESIGHT

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FiveSight

URL: www.fivesight.com	Headquarters: Chicago, IL
Founded: 1999	Funding: Privately-held

Product Summary

Based in Chicago, FiveSight focuses on business integration solutions that are used to integrate systems, manual workflow, business processes, and customer facing applications. The company offers two main solutions: FiveSight Business Process Integrator that combines a business process management engine and integration solution, and XMLiris, an integrated development and runtime software suite for creating business process solutions that involve both systems and people. XMLiris provides a visual business process definition and execution platform for orchestrating and composes processes in a Service-oriented fashion supporting short-lived and long-lived operations that can be exposed as Web Services or JCA resources. Process activities are executed in a service "container" that abstracts the transport, security, and management requirements from developers.

The system uses a nested Saga model for processes that provides process flow and robust transaction support. While not the same flow model as used by other solutions, the FiveSight implementation is compatible with BPEL for orchestration and BTP for transactions. The system provides failure messages for process exceptions versus faults.

The company also provides solutions for specific industries. For example, they provide Health Level 7 (HL7) and EDI-INT message translators for healthcare-related business process flows. FiveSight also sells a product called 5SBPI that is targeted to companies that provide outsourced business processes, which FiveSight calls Transaction Service Providers (TSPs) and Business Process Outsourcers (BPOs). For example, insurance claims processors, medical transcriptions, prescription eligibility companies are examples of BPOs that would benefit from FiveSight solutions.

Key Differentiators

- Can expose orchestrated processes as Web Services as well as JCA resources
- Provide healthcare industry-specific solutions for handling HL7 and EDI-INT documents as part of orchestrated process
- Have a solution targeted at Business Process Outsourcers, such as claims

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- processors
- Uses nested Saga model for business process flow representation

ZapThink Take

FiveSight is unique in its approach to business process design and execution in that it eschews the BPEL and BPML models for process design and uses the Java Connector Architecture (JCA) as another way to expose business processes as services on the network. The company is also unique in its implementation of the nested Saga model approach for business process design, as is its focus on Business Process Outsourcers, especially in the healthcare market sector, as a primary sales target. In combination, all these unique differentiators are sure to keep FiveSight focused on markets that will find value in their business process definition and execution approach.

Related Research

- *Service-Oriented Process Report* (ZTR-WS108)

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About ZapThink, LLC

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ZapThink's role is to help companies understand these IT products and services in the context of SOAs and the vision of Service Orientation. ZapThink provides market intelligence to IT vendors who offer XML and Web Services-based products to help them understand their competitive landscape and how to communicate their value proposition to their customers within the context of Service Orientation, and lay out their product roadmaps for the coming wave of Service Orientation. ZapThink also provides implementation intelligence to IT users who are seeking guidance and clarity into how to assemble the available products and services into a coherent roadmap to Service Orientation. Finally, ZapThink provides demand intelligence to IT vendors and service providers who must understand the needs of IT users as they follow the roadmap to Service Orientation.

ZapThink's senior analysts are widely regarded as the "go to analysts" for XML, Web Services, and SOAs by vendors, end-users, and the press. They are in great demand as speakers, and have presented at conferences and industry events around the world. They are among the most quoted industry analysts in the IT industry.

ZapThink was founded in October 2000 and is headquartered in Waltham, Massachusetts. Its customers include Global 1000 firms, public sector organizations around the world, and many emerging businesses. ZapThink Analysts have years of experience in IT as well as research and analysis. Its analysts have previously been with such firms as IDC and ChannelWave, and have sat on the working group committees for standards bodies such as RosettaNet, UDDI, CPExchange, ebXML, EIDX, and CompTIA.

Call, email, or visit the ZapThink Web site to learn more about how ZapThink can help you to better understand how XML and Web Services impact your business or organization.

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